



Partner Reseller Agreement (RA)

General Terms:

- We aim to Work Simpler & Easier. Our margins are the same for all reselling partners regardless of sales performance. A signed Reselling Partner Agreement is required to receive margin.
 - All orders must be prepaid to receive registration keys. Temporary and trial keys may be available at no charge.
 - We accept Visa, MasterCard, and American Express for all sales, however, a 3% credit card processing fee will be added to all US domestic invoices. Payment made by ACH or e-check is accepted with no processing fee.
 - Rockton Software reserves the right to revise the Partner Reseller Agreement at any time. Continued sales by the Partner will constitute acceptance of the new Agreement.
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Partner Margins for Rockton Product Subscriptions: 15%

Partner Margins for Rockton GP Perpetual Licenses: 30% Initial | 15% Renewal

- To be eligible for partner margins, you as the Value-Added Reseller (VAR) will be invoiced by Rockton Software for the agreed terms, monthly or annual, less margin. It is your responsibility, as the VAR, to invoice the customer directly.
- Rockton Software contacts Partners by email ninety (90) days prior to pricing changes. We always prefer to involve the Partner in billing the customer for subscriptions or add-on services. While we make multiple efforts to reach the Partner, we reserve the right to contact the customer directly.
- The Partner agrees to act as the first point of contact for the customer. Partners will triage the inquiry and escalate to Rockton after you have exhausted your level of expertise in resolution of the issue.
- Customers are entitled to updates, upgrades, new features, and unlimited technical support for supported versions of Rockton Software products and the ERP connectors Rockton maintains (i.e. Acumatica, Microsoft Dynamics, NetSuite, etc.).
- To earn margin on subscription sales, the Partner must provide Rockton Software with a valid credit card or ACH information, which will be kept on file and charged monthly for the subscription fees. Rockton will charge the Partner's payment method on file 6 days prior to the customer's renewal date and then deliver the paid invoice by email, along with updated registration keys when appropriate.
- No Partner margin will be paid on payments collected directly from the customer.

sales@rocktonsoftware.com

www.rocktonsoftware.com

Toll Free: 877.476.2586 | International: 208.263.5288



Please direct-bill our customers. We'll forfeit our margins for this service.

Reseller Company Name: _____ Web Address: _____

Reseller Phone Number: _____ Reseller MBS Account #: _____

Billing Address: _____

City: _____ State: _____ Zip: _____ Country: _____

Contact Information:

Billing Contact Name & Title: _____

Billing Contact Email: _____

Billing Contact Phone #: _____

Sales Contact Name & Title: _____

Sales Contact Email: _____

Sales Contact Phone #: _____

Marketing Contact Name & Title: _____

Marketing Contact Email: _____

Marketing Contact Phone #: _____

Printed Name & Title: _____

Authorized Signature: _____ **Date:** _____

Please email completed form to sales@rocktonsoftware.com

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