

What to Expect with a New Product Install in Microsoft Dynamics GP

Written by Rhonda Sutliff, Product Specialist, Rockton Software

Are you and your team weary of installing a new product in your system?

You are not alone! Considering potential system downtime is essential when deciding to implement a new solution; as we all know: time is money!

Let's examine potential complications that would result in extended downtime during an installation:

- No registration keys
- Error messages and trying to find a resolution
- Having an excessive amount of machines to install

Just as there are install scenarios to avoid, here are a few suggestions to help streamline the process:

- Run through the install and implementation on a test environment first
- Have registration keys and code ready to install before you begin
- Verify all machines are available for the installation, don't forget to account for spares or those that are not used every day.

As for Rockton products, the install itself does not take long. It is best practice to have users log out of Microsoft Dynamics GP whenever you are installing code. Typically, with each of our products, you will want to install them on every workstation. The resulting downtime is merely a reflection of how many workstations you have.

The **first install** will take the longest as this step creates the tables and stored procedures. Even then, the install accounts for less than 15 minutes. Each additional workstation usually requires 5-10 minutes of processing. All of our products, except Omni Price, have tables stored at the system level. This means it only needs to be installed once on each machine.

For Omni Price, you will need to install for each company that will be utilizing Omni Price. Depending on how many companies you have, the install could take a bit longer than our other products. You only need to install Omni Price on the machines where pricing is used or needs to be viewed.

After the product is installed, users may continue to work in the system while you continue the setup of the product. The actual implementation will vary based on product, but can typically be accomplished within a day. Product configuration can be expedited if you have been using our product in a test environment, which we highly recommend.

